

# Responses to Feedback from DES Service Delivery Survey & Suggestion Box in 2010

## Cranbourne

**Thank you for your valuable input into our service delivery.**

<b>Consumers' Input</b>	<b>Echo's Responses</b>
<b>There was a small sample response.</b>	<b>We will have another survey in December 2010.</b>
<b>Compliments received through Suggestion Box</b>	<b>Thanks. We like to be appreciated too.</b>
<b>Requests for more seats in waiting room</b>	<b>The request has been conveyed to appropriate staff for action.</b>
<b>A consumer's child's request for toys in waiting room</b>	<b>The request has been conveyed to appropriate staff for action if possible.</b>